

QC30 Violence Risk Assessment and Management

This course is a blended learning product focussed on working clinically with consumers at risk of becoming violent or aggressive. This training also covers important aspects of Queensland Health policy relating to the assessment and management of violence, including the *Violence risk assessment and management framework – mental health services (the Framework)*.

The eLearning component provides information on key components of the Framework (i.e. Tier 2) and the Violence Risk Assessment and Management (V-RAM) tool. It steps learners through the three stages of the V-RAM process: information gathering, summarising risk, and management planning. The eLearning is also designed to act as a resource that clinicians can refer back to for support when completing V-RAMs.

A comprehensive Online Resource Hub is also included which provides tip sheets relating to areas such as useful links and resources, barriers in completing a V-RAM and strategies for overcoming them, support for writing violence risk summaries, and useful policy documents.

The face-to-face component of the course focuses entirely on applying knowledge gained in the eLearning to an immersive scenario example. This is designed to be interactive and responsive to clinician decisions made on the day. The face-to-face component reinforces the content of the eLearning through experiential learning.

Note: The eLearning component must be completed to enable enrolment in a session.

Anticipated learning outcomes:

- describe the three-tiered approach to violence risk assessment and management within the Framework
- identify important information to collect as part of a violence risk assessment, as well as strategies to achieve this
- write a structured risk summary in a manner which integrates important assessment information, and demonstrates the current level of violence risk (including the rationale behind this clinical judgement)
- create a comprehensive prevention-oriented violence risk management plan, which is clearly linked to the risk summary
- complete V-RAM documentation in CIMHA
- apply the principles of the Framework to inform judgements regarding whether to escalate an assessment to Tier 3.

Cost: \$250

Queensland Health/QAS - Nil (internally funded)

Mode: Blended (eLearning + face-to-face/online classroom)

Duration: 4 hours eLearning + 3/4 day = 9.5 hours active learning for CPD

Pre-requisites: Completion of 4 hour pre-enrolment eLearning

Aligned to:

- *Violence Risk Assessment and Management Framework - Mental Health Services.*

More options: Available via online classroom (identified via venue details of session listing).

When to attend training:

Clinicians who have been identified as senior clinicians (with respect to violence risk) by their service should attend this training. Typically, senior clinicians have several years' experience working in mental health, and have a good understanding of local policy and services.