



## QC4 Supervisor

This two day workshop takes learners through the practical application of core supervisor competencies based on international best practice principles for the training of supervisors.

The core supervision practice competencies include:

- managing the supervisory process
- developing and maintaining the supervisory alliance
- fostering reflection on practice
- providing effective feedback, and
- evaluation.

The workshop introduces several tools that have been shown to be highly supportive of supervision practices for both the supervisee and supervisor.

*Note: this course is a pre-requisite for those wishing to completed QC12 Supervising Supervisors.*

### Anticipated learning outcomes:

- identify cultural and practice considerations that affect suitability to provide supervision
- recognise the impact of culture and difference on supervision
- develop a Supervisory Working Alliance (SWA), including identifying tasks and goals for supervision
- apply the Three functions, Seven-eyed Process and SWA models to guide supervision practices
- apply reflective techniques that enhance practice capabilities in supervision
- use effective skills in providing confirmatory, observational and corrective feedback to supervisees
- distinguish when to use summative and formative supervision evaluation
- identify areas of strength and improvement in supervision using the Generic Supervision Assessment Tool (GSAT).

### When to attend training:

- This workshop is suitable for all practitioners regardless of professional orientation, area of specialisation and service delivery mode.
- As soon as practical when commencing supervision of staff.
- Alternatively experienced supervisors who have not completed formal supervision training aligned to Queensland Health models and/or mental health clinical service delivery should consider completing the training to ensure current practices and recommended guidelines are applied, or if they require a refresher.

**Cost:** \$500

Queensland Health/QAS - Nil (internally funded)

**Mode:** Face-to-face only

**Duration:** 2 days = 14 hours active learning for CPD

**Pre-requisites:** Completion of QC60 eLearning **and** meet minimum 2-year practice requirement to become a supervisor as specified in the 2023 Guidelines

**Aligned to:**

- [Supervision Guidelines for Mental Health Alcohol and Other Drugs Services 2023.](#)

**More options:** Supported by Supervision Resources for Mental Health Services:

[https://www.health.qld.gov.au/qcmhl/supervision\\_res](https://www.health.qld.gov.au/qcmhl/supervision_res)