



Independent Patient Rights Adviser

The Independent Patient Rights Adviser (IPRA) is appointed by the hospital and health service. The IPRA is not part of your treating team. IPRA's work independently and impartially, and are part of a state-wide hospital network.

Mental Health Act 2016

The Mental Health Act 2016 aims to safeguard patient rights. This includes independent patient rights advisers assisting young people, their family and others involved in their care.

The Independent Patient Rights Adviser can:

- advise children, young people, their families and guardians of their rights under the Mental Health Act 2016, including at Mental Health Review Tribunal hearings
- help children, young people, their families and guardians to communicate the views, wishes and preferences of the child or young person about their care
- work cooperatively with families and guardians to further the interests of the young person
- advise young people turning 18 years of age of the benefits of making an advance health directive or appointing an enduring power of attorney for health matters
- work cooperatively with child advocates and community visitors under the Public Guardian Act 2014

- consult with members of the treating team and the Chief Psychiatrist on the rights of children and young people under the Mental Health Act 2016 and other laws.

How

- **Meeting** with young people and their support persons, or speaking on the phone if you prefer – please see contact details below
- **Listening** to your concerns about the care of the young person
- **Providing detailed information** about the rights of young people receiving care, and the rights and responsibilities of their support persons
- **Bringing your concerns** to the treating team about your care. This can be done on your behalf, or through supporting you to express your views.

Contact us

p 3310 9457 or 0476 830 919

e CHQ_IPRA@health.qld.gov.au

or ask your treating team

The Independent Patient Rights Adviser visits the unit on weekdays or call any time and leave a message/send a text/send an email.

For more information, visit:

<https://www.childrens.health.qld.gov.au/mental-health-act>

