

### Case Study Notes for DVD 3

Following is some information that the DVD 3 demonstration was based on. Use it in combination with watching the DVD to respond to the exercises in the next section - Exercises from the Case Study.

Joel is an 11 year old boy who lives with his mother Tracey and 2 older brothers Dan (13 yrs) and Michael (15yrs). Tracey and her husband Tony separated 12 months ago. Tony lives in the same suburb but has little contact with the boys and wants no contact with Tracey. The school asked Tracey to bring Joel to CYMHS as he is becoming more and more withdrawn and nervous at school. He has been missing lots of days over the last few months. He seems to be doing 'odd' things like tapping on the handle of the door about 20 times before coming into the room. Tracey brought him but is quite stressed sitting in the waiting room.

Mum (Tracey):

- Always worries about everything and has to have the house really, really tidy or she gets stressed
- Can't go out of the house on her own. Eg: needs the boys to go shopping and run errands with her
- Needs one of the boys to be at home constantly with her or in the yard with her
- Has been driving the car and said out loud 'I should just drive off the road one day when I'm on my own and end it all, you'd all be much better off'
- One day mum went walking into the surf in her clothes when the boys were at the beach. She didn't come up for air for ages and had to be encouraged back to the beach by Michael. This was after finding out that her estranged husband Tony had a girlfriend.
- Mum went to the Doctor for her headaches and he prescribed some antidepressant tablets for her but she doesn't believe in tablets so she doesn't always take them.
- Doesn't have any other family members living nearby as her parents died years ago and her sister lives interstate
- Mum has a couple of friends but she is not close to them and doesn't visit. She calls them sometimes but then says they don't really like her or they would ring her more.
- The boys are all worried that mum may try to hurt herself.

Dan (13yrs):

- Plays a lot of sport and gets himself there by bus and by walking. He is out most afternoons.
- Is doing well at school and has lots of friends
- Sees his father the most as dad comes to watch him play soccer and Hockey.
- Is mostly happy but when he's not, he goes to a friend's house and sleeps over.

Michael (15 yrs):

- Is very angry at his dad and at his mum
- Is in trouble with the police for damaging property at the local school
- Stays away from school a lot and hangs out at the skate ramp during the day
- Is not doing well at school and says he hates it and that it's stupid and boring



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### Exercises from Case Study – DVD 3

Whilst watching the clinical interview on the DVD and using the notes from the case study on the previous page, consider the following and provide your answers to these questions.

1. What interview techniques did you observe Valda using during the interview with Joel?

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2. What Level 1 Skills did Valda demonstrate? How did Joel respond to this?

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3. What Level 2 Skills did Valda demonstrate? How did Joel respond to this?

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4. Can you describe the usefulness of the 'Funnel Questions' Valda asked?

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5. Can you describe why the Kinetic family drawing is useful? What other topics would be useful to ask the child to draw?

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6. What observations can you make that relate to the Mental State Examination? Eg: appearance, motor behaviour, voice/ speech/ language/ relationship with the interviewer, mood, affect, thought processes, thought content, cognitions, fantasy, self concept, insight, desire for help etc.

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7. How would you describe the quality of the therapeutic alliance? Please explain your response.

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8. What would Valda perhaps do differently if she was to conduct this same interview with Joel again?

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9. What are the main symptoms/difficulties that Joel presented with?

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10. What diagnostic hypotheses are you entertaining at this point?

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11. What further information do you require to confirm or amend your initial diagnostic hypotheses?

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12. Write the information obtained from the assessment seen on the DVD into a Standardised Assessment Form, including completion of the Mental State Examination (see following)

## **Suggested Responses to Exercises from Case Study – DVD 3**

**1. What interview techniques did you observe Valda using during the interview with Joel?**

Valda made the client feel comfortable by setting the scene, introducing herself and the process. She used direct questioning, funnel questions and developmentally appropriate drawing techniques. She discussed age appropriate topics such as school, sport and peers. Valda used semi structured interview techniques including the Kinetic Family Drawing, draw a dream, 3 wishes, who would you take to a desert island with you and asked about hopes for the future.

**2. What Level 1 Skills did Valda demonstrate? How did Joel respond to this?**

- Attending and active listening
- Attentive body posture and use of eye contact
- Empathy
- Positioned self to side of client at an appropriate distance and at client's height and eye level
- Used simple encouragers such as 'mmm hmm'

**3. What Level 2 Skills did Valda demonstrate? How did Joel respond to this?**

- Reflected content and feelings during drawing tasks
- Used language that matched client's developmental needs
- Summarised client's statements eg: 'so you know quite a lot about how some of the members of your family feel and not so much about others' and 'so you spend quite a lot of time keeping an eye on mum'
- Reflected feelings eg: 'so sometimes you feel so scared that there are things that you're doing to make you feel better'
- Used open questions eg: 'the tapping, how does it help you feel less scared?'
- Noticing what is missing – eg: asked 'and what about you?' 'and what about mum?'
- Didn't use judgement, measuring or moralising

These techniques assisted Joel to feel at ease and to speak comfortably and freely.

**4. Can you describe the usefulness of the 'Funnel Questions' Valda asked?**

Asking about less intimidating subjects first made the client feel more comfortable and confident. It also reinforced aspects of positive identity conclusions early on.

5. **Can you describe why the Kinetic family drawing is useful? What other topics would be useful to ask the child to draw?**

The kinetic family drawing assists the clinician to see how the child understands the relationships and connections in the family. Discussion using the drawing allows the child to speak about family member roles, mood states, behaviours, relationships, conflicts and the child's wishes for the family.

Other useful topics to draw may include: Draw yourself, draw an animal you might like to be, draw a holiday, draw something of your own choice.

6. **What observations can you make that relate to the Mental State Examination? Eg: appearance, motor behaviour, voice/ speech/ language/ relationship with the interviewer, mood, affect, thought processes, thought content, cognitions, fantasy, self concept, insight, desire for help etc.**

Joel is an 11 year old boy of average height and weight. He has dark neatly cut hair, fair freckled skin and a muscular physique. He appeared well co-ordinated. Joel used a normal rate and tone, spoke confidently and in a reasonably articulate manner. He understood all questions required of him and answered with reflective and thoughtful responses. He used appropriate eye contact, appeared relaxed and able to engage with the clinician. He was able to articulate wishes, goals and ideas for progress for himself and the family. He was engaged and co-operative with the clinician. A strong therapeutic alliance appeared to be present.

Mood - Joel appeared slightly anxious at first, but this was congruent with the interview setting. He described his prevailing mood as anxious and fearful. Affect was normal.

Thought processes were clear, logical and sequential. Content was appropriate for his age. Fantasy thoughts/ hopes were about his family getting back together, which would appear age appropriate. Wishes focussed around family cohesiveness, his parents reuniting and having more time with his father.

Joel was oriented to person, time and place. He was able to do simple mathematical calculations and correct mistakes. Intelligence appeared normal.

He concentrated well for the duration of the assessment, stayed on task and attended to the conversation at the same time.

Self concept appeared normal. Joel demonstrated some insight around the nature of relationships and the main concerns present for the family. He appeared aware of the need for support and willing to accept this.

7. **How would you describe the quality of the therapeutic alliance? Please explain your response.**

A strong therapeutic alliance was developed and Joel was responsive, co-operative and willing to return. An emotional bond appeared to be developing and there was agreement on therapeutic tasks and on expectations of therapy.

8. **What would Valda perhaps do differently if she was to conduct this same interview with Joel again?**

Perhaps she may use more open questions towards the beginning of the interview.

9. **What are the main symptoms/difficulties that Joel presented with?**

See attached Consumer Assessment

10. **What diagnostic hypotheses are you entertaining at this point?**

Adjustment Disorder – F43.2, OCD – F 42.8, GAD – F41.1, Mixed anxiety and Depressive Disorder F41.2, Parent Child Relational Problems – Z 63.8

11. **What further information do you require to confirm or amend your initial diagnostic hypotheses?**

The following information would be useful to have to broaden the clinical picture: Interview with mother and father and/ or family including siblings, information from school, GP and any other involved agencies. Outcome measures.

12. **Write the information obtained from the assessment seen on the DVD into a Standardised Assessment Form, including completion of the Mental State Examination**

See attached Consumer Assessment





**CONSUMER ASSESSMENT**

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Facility: .....

Date: / / Time: .....

Assessor's name: ..... Team: .....

Information has been given to the consumer regarding:

- Their rights
- The Mental Health Service
- The *Mental Health Act 2000*

Persons present at interview: .....

**REASON FOR REFERRAL / PRESENTING PROBLEMS**

- Include additional information since initial intake.

**HISTORY OF PRESENTING COMPLAINT**

Specify:

- if notes relate to specific episode(s) / lifetime
- dates of assessments and investigations

Include:

- psychiatric history
- current mental health care treatment interventions
- impact of cultural and / or spiritual issues
- relationship and interpersonal issues and supports
- neurovegetative disturbance
- collateral since initial intake
- any family history of mental illness and suicide
- current family situation

DO NOT WRITE IN THIS BINDING MARGIN

CYMHHS - CONSUMER ASSESSMENT

Clinician's name:	Designation:	Signature:	Team:
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# CONSUMER ASSESSMENT

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Facility: .....

Date: / / Time: .....

## FAMILY HISTORY

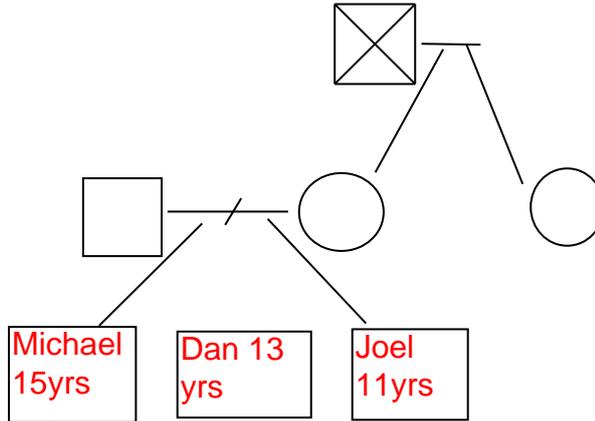
Record three generations (if possible).

Include:

- year of birth/death
- cause of death

### Genogram key

- Male
- Female
- Unknown
- Married
- Defacto
- Separated
- Divorced
- Adopted
- Death



## Family history details

Include:

- psychiatric history
- family history of suicide
- illnesses
- substance use
- intellectual/physical disability
- family/carer's response to consumer's illness/crisis

## Family cultural issues

Include:

- language
- connection with community
- if migrant reason for migration etc.

## CONSUMER DEVELOPMENTAL HISTORY (lifetime)

Include:

- ante-natal/peri-natal history
- milestones
- attachment/separation issues
- maternal substance use during pregnancy

## PREMORBID FUNCTIONING

DO NOT WRITE IN THIS BINDING MARGIN

Clinician's name:

Designation:

Signature:

Team:



**CONSUMER ASSESSMENT**

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Facility: .....

Date: / / Time: .....

**CURRENT SITUATION**

**Home environment**

Include:

- living arrangements
- quality of relationships with parents/siblings
- parental boundaries/discipline
- homework
- recreational activities
- paid work
- social supports

**Schooling/Education**

Include:

- relationships with peers/teachers
- attendance
- academic performance
- bullying/victimisation
- extra curricular activities

**Psychosexual development**

Include:

- sexual activity
- relationships history including abuse and violence
- childhood abuse emotional, physical and sexual

**Child safety history**

Include:

- notifications
- care details if placed in care of Department of Child Safety - foster placements number/duration/reason for breakdown

**Other significant life events**

Include:

- loss
- trauma

**Protective factors**

Include:

- interests
- strengths
- supports (family or external)

DO NOT WRITE IN THIS BINDING MARGIN

Clinician's name:

Designation:

Signature:

Team:



# CONSUMER ASSESSMENT

Facility: .....

Date: / / Time: .....

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

## MEDICATIONS

### Allergies:

### Current prescribed medication

For each medication list:

- name
- prescriber
- dose including frequency and route and
- duration

### Other medications

Include:

- alternative medicines
- over the counter medications

*Note response to medication/drug adherence/side effects.*

### Past medications

Include:

- any side effects
- reason for cessation

## MEDICAL HISTORY

### Current medical problems and treatment

Include:

- disabilities
- history of brain injuries; and
- eating disorders

### Is a physical assessment required?

*Mandatory if consumer is to be admitted to an inpatient unit*

Yes  No

DO NOT WRITE IN THIS BINDING MARGIN

Clinician's name:

Designation:

Signature:

Team:



**CONSUMER ASSESSMENT**

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Facility: .....

Date: / / Time: .....

**MENTAL STATE EXAMINATION**

**Appearance** (physical development, nutrition body type and physique, skin, hair, clothing, grooming, hygiene distinguishing features)

**Motor Behaviour** (activity level, posture, gait, balance, co-ordination abnormal movements, startle response, habits, rituals, mannerisms)

**Voice, Speech and Language** (amplitude, pitch, tone, tempo, prosody, phonation, rhythm, fluency, articulation, accent, comprehension, vocabulary, syntax, conversational ability, use of gesture)

**Interaction with Examiner** (eye contact, cooperativeness, dependence, friendliness, withdrawal, evasiveness, fear, anxiety, hostility, suspiciousness, indifference, invasiveness, dramatism, suggestibility)

**Mood and Affect** (range, control, congruity, elevation, depression, suspicion, anxiety, fear, anger, issues related to particular affects)

**Thought Processes** (slowing, acceleration, interruptions, blocking, circumlocution, circumstantiality, perseveration, concreteness, flight of ideas, goal-direction, coherence, looseness of associations, tangential thinking)

**Thought Content** (obsession, compulsion, hallucination, delusion, illusion, depersonalisation, de-realisation, déjà vu, phobia, flashbacks [intrusive/traumatic/ imagery] abnormality of general or special sensation, abnormality of body image, distortion of the sense of time, confabulation, fabrication, preoccupation with identity, physical health, mental health, personal competence, or the past or future)

**Cognitive Functioning** (orientation, concentration, memory [immediate, recent, remote], general knowledge, social judgement abstracting ability, estimated intelligence)

**Fantasy** (dreams, wishes, drawings, free play: productivity, themes, capacity to distinguish fantasy from reality)

**Concept of Self** (dreams, wishes, drawings, free play, coherence, concepts of personal intelligence, strength, attractiveness, relationship with others)

**Insight/Desire for Help** (awareness of being unwell, awareness of nature of problem, desire for help, level of co-operation., awareness of impact of their behaviour on others)

**Physiological Functions** (energy, concentration, memory, interest in people and activities, appetite, weight, sleep, libido, sexual functioning, menstrual history, last menstrual period)

DO NOT WRITE IN THIS BINDING MARGIN

Clinician's name:

Designation:

Signature:

Team:



**CONSUMER ASSESSMENT**

Facility: .....

Date: / / Time: .....

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Parent/Carer/Significant others drug and/or alcohol use: .....

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**DRUG SCREEN**

It is strongly recommended that the Drug Screen is completed with consumers of primary school age and above.

Clinicians may contact the Alcohol and Drug Information Service (ADIS) on 1800 177 833 for assistance in completing this form.

Drug name	Have you used? Y / N	Age first used	Date / time last used	Average amount	Frequency of use	Route of administration
Caffeine (tea / coffee / stimulant, energy, cola drinks)						
Nicotine (cigarettes / tobacco)						
Alcohol (including methylated spirits)						
Cannabis (marijuana / hash / bongs / ganja)						
Amphetamines (speed / goey / ice / cocaine)						
Opioids (methadone / heroin / morphine)						
Benzodiazepines (Temazepam / Diazepam / Valium / Normison)						
Designer drugs (MDA; ecstasy / MDMA)						
Inhalants (glue / petrol / paint / others)						
Others (pain killers / PCP / Ketamine / over the counter drugs etc.) Specify: .....						

Unable to complete due to consumer's circumstances?  Yes  No

Further drug screen required?  Yes  No

Further alcohol screen required?  Yes  No

**Additional Information** (Record current access to means/attitude of significant others/ effects of withdrawal if appropriate or other relevant information):

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Clinician's name:

Designation:

Signature:

Team:

DO NOT WRITE IN THIS BINDING MARGIN









# CONSUMER ASSESSMENT

(Affix consumer identification label here)

URN:

Family name:

Given names:

Date of birth:

Sex:  M  F

Facility: .....

Date: / / Time: .....

**Principal diagnosis:** ..... ICD10AM code: .....

**Additional diagnoses:** ..... ICD10AM code: .....

..... ICD10AM code: .....

- Mental Health Act (MHA) status:**  None  Involuntary Assessment  Involuntary Treatment Order  
 Justice Examination Order  Emergency Examination Order  Forensic Order  
 Special Notification Forensic Patient  Classified

Conditions of order if appropriate: .....

**Outcome Measures completed?**  Yes  No Entered on CIMHA?  Yes  No

Outline significant clinical issues from HoNOSCA, SDQ and CGAS:

## BRIEF SUMMARY FOR FOLLOW UP MANAGEMENT:

Is there a need for follow up / treatment?

- Yes, from a Child and Youth Mental Health Service (CYMHS) (detail in CYMHS plan below)  
 Yes, from a service other than a CYMHS (detail follow-up with other agencies below)  
 No

Agency: ..... Date: ..... Time: .....

Agency: ..... Date: ..... Time: .....

## CYMHS IMMEDIATE PLAN

Include any immediate actions required to maintain the consumer's safety (eg. aggressive behaviour management).

### Consider:

- Treatment goals and location
- Recommended actions to manage / reduce risk
- Information / education
- Carer / family involvement
- Child protection issues
- Liaison with other service providers
- Cultural and language issues
- Medication changes
- Investigations
- Referrals

### For inpatients, consider:

- Level of observations
- Early discharge requirements
- PRN medications

## Information about consumer need and service response to be provided to:

Consumer  Carer  Referrer  GP  Other service provider (specify): .....

Information provided by (staff name): ..... (date): .....

Information to be delivered:  By telephone  By email  By fax  By post  In person

**Additional forms, notes or information attached?**  Yes (specify: ..... )  No

Clinician's name:

Designation:

Signature:

Team:

DO NOT WRITE IN THIS BINDING MARGIN