

## Privacy

Queensland Health is committed to protecting user privacy. We understand and appreciate that you may be concerned about the privacy, confidentiality, and security of any information that you provide to us.

To protect your privacy, Queensland Health adheres to nine privacy principles; the principles deal with how we collect and handle your personal information. They are set out in the [Information Privacy Act 2009](#).

## Collection of Evaluation Data

In order to maintain your privacy, the Learning Centre does not collect any **identifiable** information via our evaluations on SurveyMonkey. The use of self-generated unique IDs allows us to collect and match non-identifiable data that is collected both before and after training. Personal information required to register for courses on our learning management system is collected and stored in a separate location (on an Australian server).

## Withdrawal

You can withdraw at any time from completing the evaluation by closing the survey window. There is no penalty for withdrawal, nor will it affect the results of your training.

## Security of Your Information

To ensure the security of all information we collect, we take all reasonable steps to prevent risks such as loss, unauthorised access, destruction, use, modification, or disclosure of data. Any digital or physical data is maintained in a secure environment which can be accessed only by authorised personnel.

## Transfer of Information Overseas

Information you provide in an evaluation will be transferred to SurveyMonkey's servers in the United States of America and may be subject to the laws of this country. As an overseas company, SurveyMonkey is therefore not bound or required to deal with the information you provide in accordance with the *Information Privacy Act 2009*. By completing the evaluation, you agree to this transfer of information.

If you do not agree to this transfer, close the SurveyMonkey window and do not complete the evaluation. You can read more about SurveyMonkey's commitment to privacy and security of information in their [Privacy Policy](#).

## How to Contact Us

If you have any concerns or questions, please contact the Learning Centre Research Team on 3271 8860.